

Kulfi Kids

Buying On-Line

Terms and Conditions

Welcome to kulfikids.co.uk the website of Kulfi Kids. Hereafter known as "Kulfi Kids Ltd" "Kulfi" "us" "we" and "our". Kulfi Kids and its affiliates provide access to our web site (the "Web site") and sell our products to you subject to the conditions set out on this page. Please read these conditions carefully before using our Web site. By using the Web site, you signify your agreement to be bound by these conditions.

1. Your Account

If you register as a user on the Web site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer to prevent unauthorised access to your account. You agree to accept responsibility for all activities that occur under your account or password. You should take all necessary steps to ensure that the password is kept confidential and secure and should inform us immediately if you have any reason to believe that your password has become known to anyone else, or if the password is being, or is likely to be, used in an unauthorised manner.

Please ensure that the details you provide us with are correct and complete and inform us immediately of any changes to the information that you provided when registering.

We reserve the right to refuse access to the Web site, terminate accounts, remove or edit content, or cancel orders at our discretion. If we cancel an order, it will be without charge to you.

2. Privacy

Please review our Privacy Policy, which also governs your visit to the Web site, to understand our practices.

3. Access to our website

We will do our utmost to ensure that availability of the Web site will be uninterrupted and that transmissions will be error-free. However, due to the nature of the Internet, this cannot be guaranteed. Also, your access to the Web site may also be occasionally suspended or restricted to allow for repairs, maintenance, or the introduction of new facilities or services. We will attempt to limit the frequency and duration of any such suspension or restriction.

4. Licence for Web site access

Kulfi Kids grants you a limited licence to access and make personal use of this Web site, but not to download (other than page caching) or modify it, or any portion of it, except with express written consent of Kulfi Kids. This licence does not include any resale or commercial use of this Web site or its contents; any collection and use of any product listings, descriptions, or prices; any derivative use of this Web site or its contents; any downloading or copying of account information for the benefit of another merchant; or any use of data mining, robots, or similar data gathering and extraction tools. This Web site or any portion of this Web site may not be reproduced, duplicated, copied, sold, resold, visited, or otherwise exploited for any commercial purpose without our express written consent.

You may not frame or use framing techniques to enclose any trademark, logo, or other proprietary information (including images, text, page layout, or form) of Kulfi Kids and its affiliates without express written consent. You may not use any meta tags or any other "hidden text" utilising Kulfi Kids or its affiliates' names or trademarks without the express written consent of Kulfi Kids. Any unauthorised use terminates the permission or license granted by us.

You are granted a limited, revocable, and non-exclusive right to create a hyperlink to the Welcome page of our website as long as the link does not portray us, its affiliates, or their products or services in a false, misleading, derogatory, or otherwise offensive matter. You may not use any of our logo or other proprietary graphic or trademark as part of the link without our express written consent.

5. Your conduct

You must not use the Web site in any way that causes, or is likely to cause, the Web site or access to it to be interrupted, damaged or impaired in any way.

You understand that you, and not Kulfi Kids, are responsible for all electronic communications and content sent from your computer to us and you must use the Web site for lawful purposes only.

You must not use the Web site for any of the following:

for fraudulent purposes, or in connection with a criminal offence or other unlawful activity to send, use or reuse any material that is illegal, offensive, abusive, indecent, defamatory, obscene or menacing; or in breach of copyright, trademark, confidence, privacy or any other right; or is otherwise injurious to third parties; or objectionable; or which consists of or contains software viruses, political campaigning, commercial solicitation, chain letters, mass mailings or any "spam" to cause annoyance, inconvenience or needless anxiety

6. Copyright and database rights

All content included on the Web site, such as text, graphics, logos, button icons, images, audio clips, digital downloads, data compilations, and software, is the property of Kulfi Kids, its affiliates or its content suppliers and is protected by United Kingdom and international copyright and database right laws. The compilation of all content on this Web site is the exclusive property of Kulfi Kids and its affiliates and is protected by United Kingdom and international copyright and database right laws. All software used on this Web site is the property of Kulfi Kids, our affiliates or our software suppliers and is protected by United Kingdom and international copyright laws.

You may not systematically extract and/or re-utilise parts of the contents of the Web site without our express written consent. In particular, you may not utilise any data mining, robots, or similar data gathering and extraction tools to extract (whether once or many times) for re-utilisation of any substantial parts of this Web site, without our express written consent. You also may not create and/or publish your own database that features substantial (e.g. our prices

and product listings) parts of this Web site without our express written consent.

7. Trademarks

Kulfi Kids and other marks indicated on our Web site are trademarks or registered trademarks of Kulfi Kids.

Conditions Relating to the Sale of Products to You

This section deals with conditions relating to the sale of products by Kulfi Kids to you.

8. Our contract

When you place an order to purchase a product from Kulfi Kids, we will send you an e-mail confirming receipt of your order. The email confirmation will be produced automatically so that you have confirmation of your order details. An automatic confirmation does not necessarily mean that we will be able to meet your order.

9. Returns

Please review our Returns Policy, which applies to products purchased from us.

10. Pricing and availability

Despite our best efforts, a small number of the products in our catalogue are mis-priced. Rest assured, however, that we verify prices as part of our dispatch procedures. If a product's correct price is lower than our stated price, we charge the lower amount and send you the product. If a product's correct price is higher than our stated price, we will, at our discretion, either contact you for instructions before dispatch or cancel your order and notify you of such cancellation. All prices are stated in pounds sterling (£). In the rare case a product is ordered and is found later to be out of stock we will notify you as soon as possible and cancel your order.

11. Customs

When ordering goods from us for delivery overseas you may be subject to import duties and taxes, which are levied once the package reaches the specified destination. Any additional charges for customs clearance must be borne by you; we have no control over these charges and cannot predict what they may be. Customs policies vary widely from country to country, so you should contact your local customs office for further information. Additionally, please note that when ordering from us, you are considered the importer of record and must comply with all laws and regulations of the country in which you are receiving the goods. Your privacy is important to us and we know that you care about how information about your order is used and shared. We would like our international customers and customers dispatching products internationally to be aware that cross-border deliveries are subject to opening and inspection by customs authorities.

12. Children

We do not sell products for purchase by children. We sell children's products for purchase by adults. If you are under 18, you may use us only with the involvement of a parent or guardian.

13. Electronic communications

When you visit our website or send e-mails to us, you are communicating with us electronically. We communicate with you by e-mail or by posting notices on the Web site. For contractual purposes, you consent to receive communications from us electronically and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing. This condition does not affect your statutory rights.

14. Alteration of Service or Amendments to the Conditions

We reserve the right to make changes to our Web site, policies, and these Conditions of Use & Sale at any time. You will be subject to the policies and Conditions of Conditions of Use & Sale in force at the time that you use the Web site or that you order goods from us, unless any change to those policies or these conditions is required to be made by law or government authority (in which case it will apply

to orders previously placed by you). If any of these conditions is deemed invalid, void, or for any reason unenforceable, that condition will be deemed severable and will not affect the validity and enforceability of any remaining condition.

15. Events beyond our reasonable control

We will not be held responsible for any delay or failure to comply with our obligations under these conditions if the delay or failure arises from any cause which is beyond our reasonable control. This condition does not affect your statutory rights.

16. Waiver

If you breach these conditions and we take no action, we will still be entitled to use our rights and remedies in any other situation where you breach these conditions.

17. Governing law and jurisdiction

These conditions are governed by and construed in accordance with the laws of England and Wales. You agree, as we do, to submit to the non-exclusive jurisdiction of the English courts.

18. Our details

Kulfi Kids is the trading name for:

Kulfi

7 Market Place

Camelford

Cornwall

PL32 9PB

Telephone: +44 (0) 1840 211144

Email: info@kulfikids.co.uk

Purchasing On-line Terms & Conditions right click and "save as" to download.

Returns And Exchange Policy

If you are not completely satisfied with the goods, return unused, with any original packaging attached and in a resalable condition, within 5 days for a refund or exchange. We do not exchange or refund on earrings and items purchased at sale price.

No refund can be given if goods are returned more than 10 days after invoice date.

We regret we cannot give refunds for carriage on incorrect purchases. This does not affect your statutory rights.

If you wish to return any items, please use the returns slip, please download the instructions and slip [here](#). Once downloaded it can be printed. When using this download please make sure your name and address and telephone number are added to the reverse of the slip.

Please note that you are responsible for items sent back to us until they are received by ourselves. We therefore recommend returning items using an insured method such as recorded delivery that will need to be signed for by us, for expensive items.

On lesser value items you should obtain a certificate of posting from your post office when you send the items back to us. No charge is made by the post office for this service.

Should the goods that you receive be faulty, please advise us immediately by email at orders@kulfikids.co.uk or telephone us on 01840 211144. If you require replacement goods these will be sent postage free once we have received your return items .